

TASK: Vertical Cellular – Hard to Operate

Use If/When: If shade will not traverse smoothly.

Tools Needed: Phillips head screw driver, carpenter level

1. Use a carpenter level to make sure the brackets, window, and mounting surface are level.



2. Washers on wheel assembly may be tight or out of sync. Traverse shade multiple times by pressing and holding the button on the handle as you move the side rails from side to side to work washers free.



3. The screws on the wheel assembly are inserted too far. Back each screw $\frac{1}{4}$ " turn on the end that is traversing hard with the $\frac{9}{64}$ " allen wrench.



4. Ensure cord is running over roller on wheel assembly. If the cord is not over the roller, follow steps 5 – 7. If cord is over the roller, move to step 8.



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5. Remove plastic end cap.



6. Remove metal end plate using a Phillips head Screwdriver.



7. If cord is tucked beside the roller, adjust so it is on the roller. Replace end plate and end cap.



8. Ensure no cords are twisted, tangled or inserted between headrail and end plates.



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9. If cords are twisted, remove shade from headrail, untangle cords and re-install.

